

# 2021 SERVICES FACT SHEET

## Summary



### 8,646 total program lessons delivered over 3 years

- o An average increase of 18.5% from 2018 levels
- o Translates to approximately 31,296 program hours

### We welcomed 634 unique participants and 10 partner organizations

- o The median number for all our participants was 3
- o Each year we welcomed new participants who had never played with us
- o The most active partners were the District of Squamish and Solider On

### Our participants love what we do

- o Overall equipment and lesson satisfaction remains high
- o Appreciation for our volunteers was expressed at every opportunity
- o Participants feel safe, accommodated and families praise the experience

### Super Users continue to thrive with us

- o These participants used a minimum of 100 and as many as 539 lessons
- o On average, Super Users participate 1.4 times per week

### Partners can't wait to come back

- o Partners enjoy working with us
- o They see Whistler as an *inspiration destination*

## Our vision

*Individuals with disabilities are empowered through sport and recreation.*

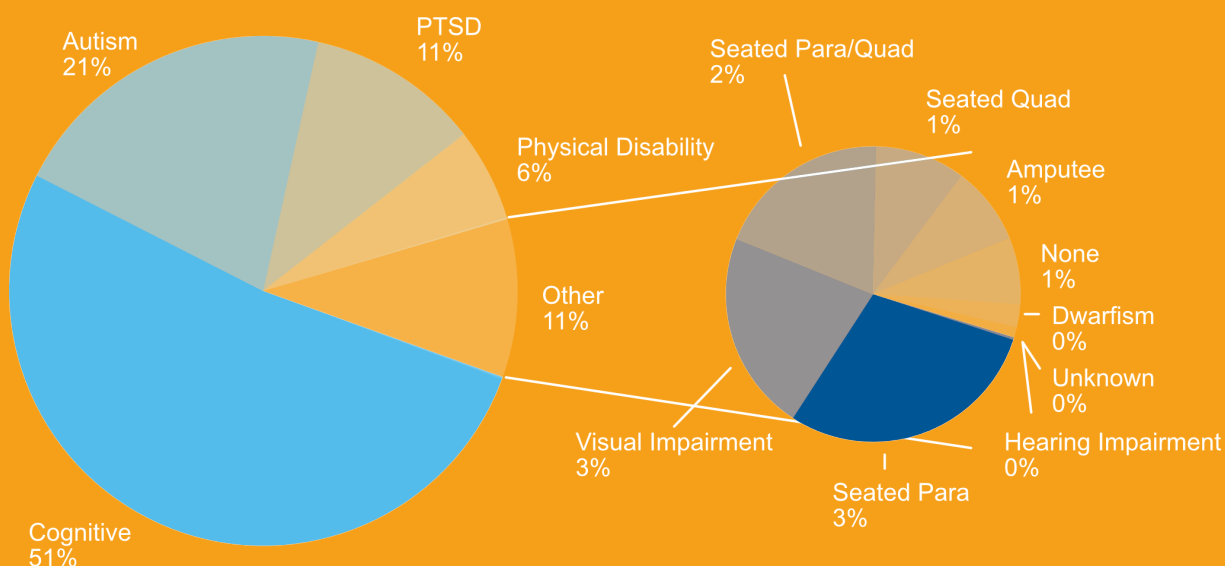
## Our mission

*To facilitate inclusive, life-changing experiences through sport and recreation opportunities.*

### Words from Staff/Volunteer

*"The training experiences helped me to understand the unpredictability of the clients, and this prepared me so that each day I'd come, I knew I would need to alter my mindset and teaching techniques to better connect with the client."*

***"[Whistler Adaptive] have had a hugely positive effect on our son's self-esteem and on our family for a number of years now."***



# TOTAL LESSONS

By lesson type

